



Presented by the Geelong Quality Council  
and  
the *Transport Accident Commission*



## Improvement Expo at the TAC

**Tuesday 6<sup>th</sup> October 2015**

1:30pm registration, 1:45pm start – 2:45pm finish

Transport Accident Commission, 60 Brougham St., Geelong

### Background

The Transport Accident Commission is conducting an Expo for its employees communicating the role and achievements of the "Claims Business Improvement" branch. The TAC has generously offered a number of places for Geelong Quality Council participants.

### Exposition

The TAC Claims Business Improvement branch is hosting a Home Improvement themed expo for the Claims Division.

We are inviting you to come visit our improvement "Tradies" on site. They will be showing some of their completed work, they will offer some improvement DIY hints and tips and offer a quote for those bigger jobs around the business.

Expo stalls will include:

**Business Management Framework** - Sometimes you don't see what is holding up the house. Come and learn about the framework that is keeping the Claims walls standing.

**Process Improvement** - Learn how to approach those pesky leaks and dripping taps. The Process team will showcase continuous improvement and structured problem solving.

**Learning and Development in your roles** - People learn in different ways, the functional training team will show their tools for learning and how they assist Claims with Learning and Development.

**System Optimisation** - The one stop electrical stop for all your system changes! The lighting consultants will talk about their work and the exciting world of Business Initiative Proposals!

### Agenda

1:30 pm	Sign-in at Security Desk, event registration and team allocation. You will be met in Reception.
1:45 pm	Welcome and introduction to TAC
2:00 pm	Team rotations around the expo kiosks. 5 minutes each
2:40 pm	Feedback and Evaluation
2:45 pm	Close

### RSVP Friday 2<sup>nd</sup> October 2015

Places are strictly limited to 30 and bookings are essential. We may need to restrict the number of participants to 2 from each organisation if demand exceeds the number of places available.

Cost: Nil and **booking is essential.**

Dress code: Smart casual

Register on line: <http://www.trybooking.com/JELC>

Further details: Flavio Giurco (M: 0439 319 249)

# BACKGROUND INFORMATION

## Geelong Quality Council

### Vision

We aim to contribute to the development of a prosperous Geelong community by supporting individuals and organisations to achieve operational excellence.

### Purpose

To assist Geelong region organisations achieve operational excellence by facilitating information sharing on management systems/sustaining, lean/waste reduction philosophies, 6 sigma/systematic problem solving principles and emerging quality approaches.

We do this as volunteers of a not for profit resource by:

- Arranging regular, low cost, site visits, seminars and workshops focusing on sharing methods and tools that assist in achieving operational excellence.
- Creating a collaborative learning environment where experienced people from a diversity of organisations can share their knowledge and network with others for the benefit of the community.
- Offering experiences for students to learn about operational excellence.

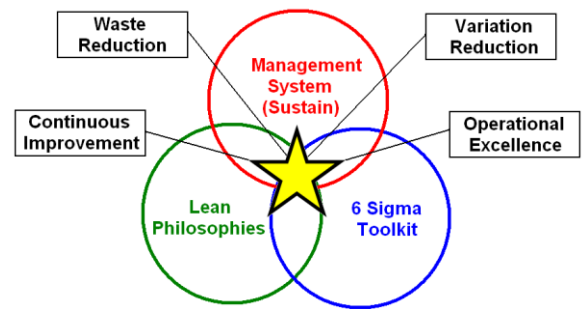
### Values

GQC encourages a respectful open environment where diverse views are welcomed in a manner that accords with ethical business practices.

### Committee

Our committee meets on the second Thursday of the month from 8am-9am at the offices of the Geelong Manufacturing Council, 82 Brougham Street at corner of Yarra Street, Geelong, to plan the activities of the Geelong Quality Council. Meeting dates are on our web site. We welcome new members to our committee.

**Contact:** Flavio Giurco, telephone 0439 319 249, email: [Flavio@OQS.com.au](mailto:Flavio@OQS.com.au) web site: [www.gqc.org.au](http://www.gqc.org.au)



## Transport Accident Commission

**There's no one  
someone won't miss.**



To find out more about the TAC visit [www.tac.vic.gov.au](http://www.tac.vic.gov.au)