



Australian Government

Australian Taxation Office

Reinventing the ATO with new products and services, a drive for productivity improvements and an openness and willingness to change



Mission

We contribute to the economic and social wellbeing of Australians by fostering willing participation in our tax and superannuation systems



Vision

We are a leading tax and superannuation administration known for our contemporary service, expertise and integrity



Values

We are impartial, committed to service, accountable, respectful and ethical



Strategies

Build a culture that embodies our values and transforms the client experience

Simplify interactions, maximise automation and reduce costs

Connect with the community and other agencies in meaningful ways

Influence policy and law design for more certain outcomes

Use data in a smarter way to improve decisions, services and compliance

Reshape the workforce to optimise capability and performance