



# Learnings from Kevin Duggan's **Design for Operational Excellence**

## **A Breakthrough Strategy for Business Growth**

Wednesday 17<sup>th</sup> September 2014, 7:45am to 10:00am.

309-341 Princes Highway North Geelong

### **Presentation & Plant Tour**

Imagine a business where everyone is working on the right thing, there are no priority shifts and you always deliver on time. Better still; imagine all of this occurs without any management intervention!



In an organisation without stable processes, the flow is interrupted so routinely that problems are a way of life, and management becomes embedded in flow of product to the customer in a fire-fighting mode.

Whether you're a manufacturer or a service provider see how *Design for Operational Excellence* gears your business for growth by refocusing management's attention from running the business to growing the business.

Building upon Lean principles such as value streams and the visual workplace, Design for Operational Excellence outlines the essential criteria that lead to self-healing flow.

In his presentation Jason Maher will outline the elements of *flow design & flow operation together* with examples from its implementation at Godfrey Hirst's latest production facility, Plant 5!

### **The Agenda**

- 7:45 Registration
- 8:00 Welcome
- 8:05 Formal Presentation
- 9:00 Plant Tour
- 9:40 Feedback
- 10:00 Close



**RSVP by Friday 12<sup>th</sup> September 2014**

Places are limited to 40 participants and registration is essential. We may need to restrict the number of participants to 2 from each organisation if demand exceeds the number of places available.

Register on line: <http://www.trybooking.com/FQCH>

Cost: FREE to GMC / ENG members. Non-members \$ 30 (including gst)

Further details from: Geelong Manufacturing Council (P: 5222 8000) or Flavio Giurco (M: 0439 319 249)

# BACKGROUND INFORMATION

## Geelong Manufacturing Council

### Background

The Geelong Manufacturing Council was established by the Australian Industry Group and Geelong Development Board to assist and promote Geelong's manufacturing industry.

The Council is made up of leaders from manufacturing, education and key infrastructure providers and is funded by industry. The Council provides advocacy on behalf of industry and undertakes a number of strategic programs to assist regional industry delivering a forum to discuss and respond to manufacturing issues.

**Current Programs** include: Engineering Network Geelong (ENG), Industry Innovation Program (IIP) GMC Excellence Network Program, Leadership for Manufacturing Excellence, Green Light Sustainability Program, Enterprise Connect Business Review Program.

### Our Vision

To position Geelong as an internationally competitive manufacturing centre in the 21<sup>st</sup> century we will achieve this through facilitation and support for manufacturing by:

- Developing and sharing sustainable best practice
- Encouraging the growth of technologically advanced manufacturing
- promoting a favourable operating environment for manufacturing in Geelong

### Our Mission

To have a positive impact on the sustainability of our local manufacturing industry, ensuring that companies and investors are confident in the future of manufacturing in the region. That in turn will build a vibrant, successful and prosperous community.

### Key themes & Directions

1. Positioning, Networking and Lobbying for Manufacturing
2. Encouraging operational Excellence
3. Building Industrial Synergies
4. Developing Skills
5. Growing Advanced Technology

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## Geelong Quality Council

### Vision

We aim to contribute to the development of a prosperous Geelong community as a not for profit resource that supports individuals and organisations to achieve operational excellence.

### Purpose

To assist Geelong region organisations achieve *operational excellence* by facilitating information sharing on management systems/sustaining, lean/waste reduction philosophies, 6 sigma /systematic problem solving principles and emerging quality approaches. We do this by:

- Arranging regular, low cost, site visits, seminars and workshops focusing on sharing methods and tools that assist in achieving operational excellence.
- Creating a collaborative learning environment where experienced people from a diversity of organisations can share their knowledge and network with others for the benefit of the community.
- Offering experiences for students to learn about operational excellence.

### Values

GQC encourages a respectful open environment where diverse views are welcomed in a manner that accords with ethical business practices.

### Committee

Our committee meets on the second Thursday of the month from 8am-9am at the offices of the Geelong Manufacturing Council, 82 Brougham Street at corner of Yarra Street, Geelong, to plan the activities of the Geelong Quality Council. Meeting dates are on our web site. We welcome new members to our committee.

**Contact:** Flavio Giurco, telephone 0439 319 249, email: [Flavio@ogs.com.au](mailto:Flavio@ogs.com.au) web site: [www.gqc.org.au](http://www.gqc.org.au)

