

Barwon Water – 2030 Strategy plan and shark tank!

Wednesday 15th May 2019

8:00 am registration, 8:15 am start – 10:30 pm Close

The Hub, Barwon Water Ryrie Street Office, 55–67 Ryrie Street, Geelong VIC 3220

2030 Strategic Plan

Barwon Water have created a 2030 strategic plan which will improve customer services, internal processes, carbon footprint and minimise costs while providing stable quality water and treatment facilities and at the same time, cater to a Geelong Region which will increase in population by 30% during the same period!

This event will enable you to understand and challenge what Barwon Water are attempting to deliver from this strategy and understand the processes they have put in place to ensure progressive delivery of their goals.

Justin Franklin - Manager Customer Experience Transformation at Barwon Water, along with his team will take us through the challenges, activities and learnings so far.

Justin is keen for participants to challenge the approach and provide insights from personal experiences, as an opportunity to enhance and accelerate execution of this strategy, so this event will be beneficial if you -

- Have you created a long-term strategic plan for your business, or been subject to one?
- Has your strategic plan execution presented challenges?
- Would you like to see how others have overcome similar challenges in their strategic deployment?
- Can you add value from an innovative approach you may have seen elsewhere?
- If you have been challenged by similar issues, **then this workshop is for you!**

This is a unique opportunity to see Strategic deployment in action. Our hosts have a refreshing open-book approach with a continuous improvement approach to execution, knowing there is always a better way.

You will take away insights and learnings from both host and input via the 'shark-tank' session where there will be an opportunity to share observations and learn from each other.

Barwon Water facility is an award-winning architectural building, and there will be an opportunity to go on a guided tour during the break.

Agenda



8:00 am	Registration.
8:15 am	GQC Introduction and start
8:20 am	Barwon Water welcome and introduction
8:30 am	2030 Strategy, including mapping the journey and activities
9:00 am	Break and Facility tour
9:30 am	Shark-tank workshop
10:10 am	Takeaways / Questions
10:20 am	Event evaluation
10:30 am	Close

Bookings

RSVP by Monday 13th May 2019

Places are limited to 30 and registration is essential.

Register on line: <https://www.trybooking.com/BBZKC>

Cost: \$ 30 (including GST)

Further details from: Flavio Giurco (M: 0439 319 249) or Richard Hamilton (M: 0402 973 894)

Map

Barwon Water is at 55-67 Ryrie St. Parking is available nearby, and a 3 hour park would be advisable.

The Hub is Barwon Water's large function room on the ground floor of their Ryrie Street Office. Entry is via the main entrance after which signage will direct people where to go.

