

Unpacking Quality Systems in Healthcare

Friday 19th July 2019

9am registration, 9:10 am start – 11:00 am close

Hinchcliff Room, Eastern Hub Geelong, 285A McKillop St, East Geelong

Presentation

Dr Cathy Balding is the managing director of Qualityworks PL, a business dedicated to helping health services fulfill their potential for creating great care. She cut her quality teeth in rural quality improvement, and over two decades has worked in health services, policy development, academia and now in her own business. Her career is focused on supporting improvement practitioners, boards and executives with practical approaches to governing and leading safe, quality care, using a strategic quality system model developed through research and experience. She trains and supports the model implementation via workshops, online training and her books: 'Create a Great Quality System Blueprint' and 'The Strategic Quality Manager Handbook'.

At this event Cathy will focus on the quality improvement cycle and how to enact organisational change, covering off on:

- Cathy's own change/improvement approach with a focus on socialising change
- Challenges of change implementation
- Overview of her research into quality systems in healthcare with 8 Victorian hospitals
- The Juan's Quality Trilogy

Following the event you will also receive a soft copy of Cathy's famous book *Create a Great Quality System Blueprint*!

Agenda

9:00 am	Registration
9:10 am	Cathy's Presentation
10:30 am	Q&A and discussion
11:15 am	Close

Booking

RSVP by Tuesday 16th July 2019

Registration is essential.

Register online: <https://www.eventbrite.com.au/e/unpacking-quality-systems-in-healthcare-with-cathy-balding-tickets-63359891140>

Cost: \$ 50 (including GST and booking fee)

Pay online by Credit Card upon booking

Map

