



Australian Government
Australian Taxation Office

Reinventing the ATO with new products and services, a drive for productivity improvements and an openness and willingness to change



Mission

We contribute to the economic and social wellbeing of Australians by fostering willing participation in our tax and superannuation systems



Vision

We are a leading tax and superannuation administration known for our contemporary service, expertise and integrity



Values

We are impartial, committed to service, accountable, respectful and ethical



Strategies

- Build a culture that embodies our values and transforms the client experience
 - Simplify interactions, maximise automation and reduce costs
- Connect with the community and other agencies in meaningful ways
 - Influence policy and law design for more certain outcomes
- Use data in a smarter way to improve decisions, services and compliance
 - Reshape the workforce to optimise capability and performance