



geelong
quality
council

PRESENTS

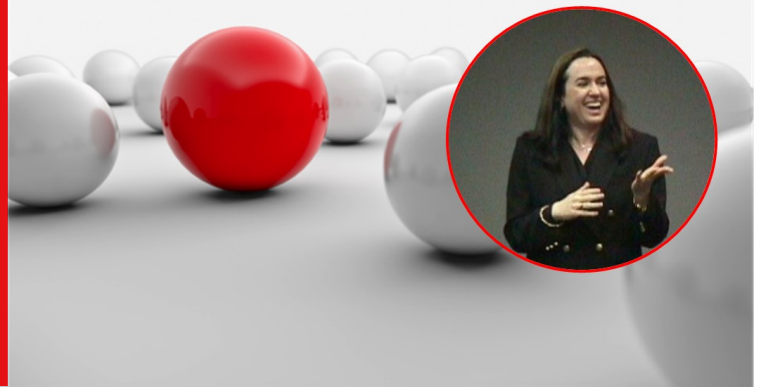
Deming

System of Profound Knowledge

18th May
08.00 — 11.00am

Eastern Hub
285A McKillop Street,
East Geelong

Dr. Jackie Graham



Dr Jackie Graham, Statisticaledge, had the privilege of working with Dr Deming during his seminars. She has made immense contribution to Australian organisations such as Ford, Downer, Fulton Hogan, The Royal Australian Mint. Jackie is also a big Cats Fan and was instrumental in introducing statistics into the AFL. Jackie will take us to the core of Deming's teachings and systems of profound knowledge and demonstrate fundamentals that we must understand if we are to make sustainable improvements.

What you will learn...

- How to view 'problems' from a systems viewpoint.
- Why many efforts to create improvements fail.
- Who has the real power to effect change in your organisation?
- Why respect for people is essential for long term success.
- How to reduce daily noise, gain hours back in your diary, and focus that time effectively.

AGENDA

- 8:00 Registration**
- 8:05 Welcome & Introduction**
- 8:10 Red Bead Experiment**
- 9:30 Break Refreshments, Networking**
- 10:00 System of Profound Knowledge**
- 10:45 Conclusion / Feedback / Q&A**
- 11:00 Close**

BOOK TICKETS & REGISTER

COST: \$30

REGISTRATION IS ESSENTIAL

<https://www.trybooking.com/events/>

