



Presented by the Geelong Quality Council  
supported by  
the Geelong Manufacturing Council,  
genU and Toyota



## Toyota Production System at genU

Monday 18<sup>th</sup> February 2019

8:00 am registration, 8:15 am start – 9:30 am Close

Hinchcliff Room, Eastern Hub Geelong, 285A McKillop St, East Geelong

### Presentation

genU (formerly Karingal and St Laurence) is a Geelong based Not for Profit organisation dedicated to advocating for people with a disability, older Australians and those who are socially disadvantaged.

The organisation, through its MatchWorks Division, also prides itself on being an outstanding national employment services provider, training organisation and employer of people with a disability through their Australian Disability Enterprises (ADEs).

During 2018 genU experienced an unsatisfactory level of shift cancellations for clients receiving individual support services. Due to these cancellations genU was unable to provide its client with the right worker at the right time.

genU reached out to Toyota for support. Together the companies applied the Toyota Production System to significantly reduce shift cancellations.

**Come along to another quality event and learn how genU applied the Toyota Production System to improve operations and customer satisfaction with support from Toyota.**

### Agenda

8:00am Registration

8:15am Presentation

9:15am Questions

9:30am Close

### Booking

**RSVP by Friday 15<sup>th</sup> February 2019**

Registration is essential.

Register on line: <https://www.trybooking.com/BAMVG>

Cost:\$ 30 (including GST)

Pay by Credit Card at time of registration (preferred)

**OR** Pay later by Direct Credit on Receipt of Invoice

Queries to: Flavio Giurco (M: 0439 319 249) or Richard Hamilton (M: 0402 973 894)

# Map

