



Presented by the Geelong Quality Council and supported by the Geelong Manufacturing Council. Hosted by Transport Accident Commission (TAC)



Using A3 - Workshop

Friday 14 June 2013

8.00 am – 10.30 am

Auditorium, TAC ,60 Brougham St. Geelong

Presentation

A3s were introduced by Toyota as a mechanism for the leader of a process initiative to walk around, engage stakeholders and update findings as they came to light.

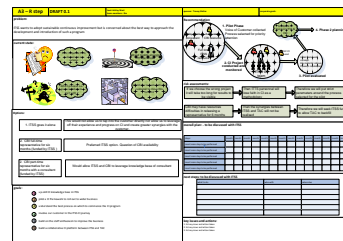
Originally they were written in pencil – with an eraser close to hand!

The Claims Division of the TAC has been gradually developing competency in continuous improvement over the past 3 years. Linda Carr, Manager, Business Process Optimisation at TAC will describe how A3s are used for two key purposes – to aid learning of the TAC continuous improvement methodology and for stakeholder discussions.

A Learn by doing Workshop

An interactive workshop in small groups applying A3 thinking.

- Explanation of the use of A3s at TAC, Alcoa and Incitec Pivot
- Hands-on application of A3s
- A3 static display
- Understanding which A3 format is best for your business



Agenda

- 7.45 Registration – All participants must arrive between 7.45 and 7.55 for security sign-in
- 8:00 GQC and TAC introduction, A3 background. Plus/Delta tool for group pulse checking.
- 8.20 Transition break
- 8.40 Table exercise – completing a sample A3. “Cafe” style group feedback
- 9.30 Questions, feedback and evaluation
- 10.15 Close

RSVP by Friday 7th June 2013

Places are limited to 40 participants and registration is essential. We may need to restrict the number of participants from each organisation if demand exceeds the number of places available.

Register on line: WWW.GQC.ORG.AU/ForumRego.htm

Cost: \$30 - Payment details will be provided upon acceptance of registration.

Further details from: Flavio Giurco (03) 5245 1249 or Richard Hamilton 0402 973 894

BACKGROUND INFORMATION

Geelong Quality Council

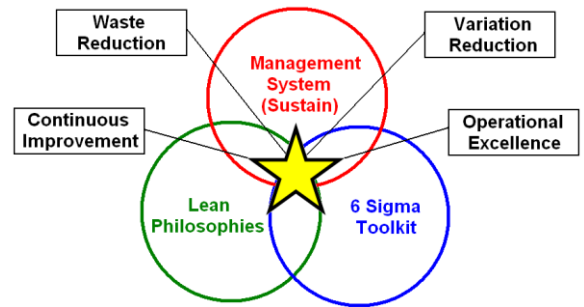
Vision

We aim to contribute to the development of a prosperous Geelong community as a not for profit resource that supports individuals and organisations to achieve operational excellence.

Purpose

To assist Geelong region organisations achieve *operational excellence* by facilitating information sharing on management systems/sustaining, lean/waste reduction philosophies, 6 sigma /systematic problem solving principles and emerging quality approaches. We do this by:

- Arranging regular, low cost, site visits, seminars and workshops focusing on sharing methods and tools that assist in achieving operational excellence.
- Creating a collaborative learning environment where experienced people from a diversity of organisations can share their knowledge and network with others for the benefit of the community.
- Offering experiences for students to learn about operational excellence. We aim to contribute to the development of a prosperous Geelong community as a not for profit resource that supports individuals and organisations to achieve operational excellence.



Values

GQC encourages a respectful open environment where diverse views are welcomed in a manner that accords with ethical business practices.

Committee

Our committee meets on the second Thursday of the month from 8am-9am at the offices of the Geelong Manufacturing Council, 82 Brougham Street at corner of Yarra Street, Geelong, to plan the activities of the Geelong Quality Council. Meeting dates are on our web site. We welcome new members to our committee.

Contact: Flavio Giurco, telephone 03 5245 1249, email: Flavio.Giurco@Alcoa.com.au web site: www.gqc.org.au

Geelong Manufacturing Council

Background

The Geelong Manufacturing Council was established by the Australian Industry Group and Geelong Development Board to assist and promote Geelong's manufacturing industry.

The Council is made up of leaders from manufacturing, education and key infrastructure providers and is funded by industry. The Council provides advocacy on behalf of industry and undertakes a number of strategic programs to assist regional industry, delivering a forum to discuss and respond to manufacturing issues.

Current Programs include: Engineering Network Geelong (ENG), Industry Innovation Program (IIP), GMC Excellence Network Program, Leadership for Manufacturing Excellence Program, Green Light Sustainability Program, Enterprise Connect Business Review Program.

Our Vision

To position Geelong as an internationally competitive manufacturing centre in the 21st century we will achieve this through facilitation and support for manufacturing by:

- Developing and sharing sustainable best practice
- Encouraging the growth of technologically advanced manufacturing
- promoting a favourable operating environment for manufacturing in Geelong

Our Mission

To have a positive impact on the sustainability of our local manufacturing industry, ensuring that companies and investors are confident in the future of manufacturing in the region. That in turn will build a vibrant, successful and prosperous community.

Key themes & Directions

1. Positioning, Networking and Lobbying for Manufacturing
2. Encouraging operational Excellence
3. Building Industrial Synergies
4. Developing Skills
5. Growing Advanced Technology

Contact: David Peart, telephone 03 5222 8000, email: admin@geelongmanufacturingcouncil.com.au